

Manager Request Quick Reference Guide

Use manager requests to make requests on behalf of current employees (short-term backfill cover, contract extensions, requests for CID, etc.).

Create a Manager Request

- 1. Using Google Chrome, log into <u>CorePortal</u> > Manager Dashboard > Requests > Manager Requests.
- 2. Choose Create Request.
- 3. Complete the following fields under **Section 1: Employee Details**:
 - Employee select the employee for whom you want to raise the request from the drop-down menu. If the name of the person is not in the list choose 'Manager Request Substitute'.

NB - If you select the **Manager Request Substitute option for the Employee field,** please ensure to document the actual name (s) of the employees who were not available to select from the dropdown menu in the **Comments** field.

Request Type – choose from the following options, depending on the type of staff request you want to raise:



- 4. Complete the required fields on the form under Section 2: Request Details.
- If you wish you can <u>upload further information</u> to support the manager request (including a Job Description if relevant) by choosing **Upload** on the top right-hand corner of the screen. Uploaded documents will be visible under Section 3: Attached Documents.
- 6. Click on **Submit** (bottom right-hand corner of screen) followed by **Yes** on the dialog box.

Approve a Manager Request

- 1. Using Google Chrome, log into <u>CorePortal</u> > Manager Dashboard > Approvals > My Approvals Notification widget
- 2. Locate manager request to be approved and select View.
- 3. To view the form and uploaded documents, choose View Details (top right of screen).
- 4. Click the **Back** button on the browser window and choose **Approve or Reject** as applicable, entering comments when prompted.

Links to further resources:

Manual (with screenshots) - <u>Manager Request Guidelines - SETU</u> Video - <u>Creating Manager Requests (8:32 mins)</u>